Plans & Pricing

Business Communications
Calls, meetings, and messaging

Contact Center
CX solutions with workforce management, AI, and UCaaS

Video Solutions
Powerful AI video meetings, webinars, and rooms

Conversation Intelligence
AI-powered revenue intelligence for sales

● Annual ○ Monthly Save up to 33% by paying annually

Volume discounts for 50+ users available. Contact our sales experts to learn more. Contact sales

Core

The core phone system, HD video, and messaging capabilities to get your business up and running

~~$30~~
$20
/user/month* paid annually

Try free | Buy now

- ✓ Unlimited domestic calling*
- ✓ SMS and MMS
- ✓ IVR
- ✓ Google, Microsoft apps, and access to APIs
- ✓ Single sign-on
- ✓ Analytics for IT administrators
- ✓ HD video and audio conferencing

Most Popular

Advanced

A supercharged phone system and HD video to enhance customer service, automation, and insights

~~$35~~
$25
/user/month* paid annually

Try free | Buy now

Everything in Core **PLUS**

- ✓ Auto call recording
- ✓ Advanced call monitoring and handling
- ✓ Multi-site management
- ✓ Access to Salesforce, Zendesk, and 300+ apps
- ✓ Internet fax
- ✓ Essential business analytics

Best value

Ultra

Enterprise-grade phone system, video, chat, SMS, and fax in one app - packed with storage and analytics

~~$45~~
$35
/user/month* paid annually

Try free | Buy now

Everything in Advanced **PLUS**

- ✓ Unlimited* video, whiteboards, messaging
- ✓ Customizable business insights
- ✓ Unlimited file-sharing
- ✓ Unlimited storage for files and recordings
- ✓ Enhanced business analytic suite with expanded storage

Are you a school or university? Find out about dedicated pricing. Learn more →

Compare plan features

Have a question? Call (800) 574 5290	Core	Most Popular Advanced	Best value Ultra
Pricing	Annually: $20/user/mo Monthly: $30/user/mo	Annually: $25/user/mo Monthly: $35/user/mo	Annually: $35/user/mo Monthly: $45/user/mo
Cloud phone system			
Business phone or toll-free numbers	✓	✓	✓
Toll-free minutes	100	1000	10,000
Unlimited domestic calling in US/Canada*	✓	✓	✓
Enhanced Business SMS*	25/user/mo	100/user/mo	200/user/mo
Visual voicemail and voicemail-to-email	✓	✓	✓
Multi-level auto attendant and IVR	✓	✓	✓
Shared lines	✓	✓	✓
High-definition (HD) voice; AI-noise cancellation	✓	✓	✓
End-to-end encryption for calls (beta)	✓	✓	✓
Emergency calling (E911)	✓	✓	✓
Desk phone & conference phone rentals	✓	✓	✓
Incoming caller ID	✓	✓	✓
Call queues	Basic	Advanced rules and routing	Advanced rules and routing
Call recording	On-demand	Automatic / on-demand	Automatic / on-demand
Voicemail-to-text		✓	✓
Up to 8-digit extensions with site codes		✓	✓
Receptionist and admin console (heads-up display)		✓	✓
Advanced call monitoring including whisper, barge, and monitor		✓	✓
Hot desking		✓	✓
Push to talk / walkie-talkie **(beta)**	Add-on option	Add-on option	Add-on option
Unified communications			
Team messaging and file sharing	Yes, limited storage	Yes, limited storage	Yes, unlimited storage
Mobile apps for iOS and Android	✓	✓	✓
Unlimited audio conferencing	✓	✓	✓
Video meetings and participants	Up to 100 video participants	Up to 100 video participants	Up to 200 video participants; Large meeting add-on options
High-definition (HD) video	✓	✓	✓
AI Meeting Insights and Live Transcription	✓	✓	✓
Whiteboard and annotations	✓	✓	✓
Collaborative notes	✓	✓	✓
Breakout rooms	✓	✓	✓
Remote desktop control	✓	✓	✓
Unlimited internet fax		✓	✓
Unlimited storage for files, messaging, and recordings**			✓
End-to-end encryption for video and messaging (beta)			✓
Video recording	10 hours / 7 days of cloud recording retention	10 hours / 7 days of cloud recording retention	100 hours / 1 year of cloud recording retention
RingSense Conversation Intelligence for Sales (beta)		Add-on option	Add-on option
RingCentral Rooms			Add-on option
RingCentral Webinar	Add-on option	Add-on option	Add-on option
Administration			
Less than 6 mins of annual downtime SLA (99.999% uptime) and 7 layers of enterprise-grade security	✓	✓	✓
Single sign-on	✓	✓	✓
24/7 support and professional implementation	✓	✓	✓
Call management and phone system administration	✓	✓	✓
Cost center management		✓	✓
Multi-site admin and management		✓	✓
Custom roles and permissions		✓	✓
Analytics			
Call log reports	✓	✓	✓
Real-time quality-of-service analytics and alerts	✓	✓	✓
Adoption analytics		✓	✓
Business Analytics Essentials (6 months storage)		✓	✓
Business Anaytics Pro (1 year storage)		Add-on option	✓
Device analytics and alerts			✓
Additional storage - 24 or 36 months (requires Pro)		Add-on option	Add-on option
Live Reports for real-time call queue management	Add-on option	Add-on option	Add-on option
Platform & workflow customization			
Developer platform and access to APIs	✓	✓	✓
Integrated telephony for Microsoft Teams	✓	✓	✓
Popular integrations including Office 365, Google, Slack, and more	✓	✓	✓
Archiver App integration for cloud storage back-up		✓	✓
CRM integrations with Salesforce, Zendesk, and more		✓	✓
Industry-specific integrations with VMWare, Canvas, Smarsh, and more		✓	✓

Expand your system as needed

Give us a call today: (877) 789 7957

RingCentral Webinar™ Add a license via admin portal →	Starting at $75 /host/month
Additional vanity numbers	$30 one-time fee
Additional international toll-free numbers	$14.99 $14.99/user/month $25 one-time fee
Additional international numbers	Starting at $5.99 /user/month **
Add a RingCentral Rooms license	$49 /room/month or $468 annually (20% savings)
High Volume SMS starting at	$.007 /message sent /received
Additional toll-free or local numbers	$4.99 /user/month **
Add a RingCentral Room Connector license	$49 /monthly per concurrent endpoint or $468 annually (20% savings)

FAQs

Is RingCentral Free to use and How long is RingCentral Free Trial?

Yes. Free trial available to new subscribers only. During the 14-day free trial, you will receive support for up to 5 phone lines and trial subscriptions include 50 minutes of domestic calls per user/line. You can use any combination of RingCentral desktop phones (up to 2 devices during free trial) and the RingCentral app. The RingCentral app is compatible with Windows, MacOS, Android and iOS operating systems.

The entire suite of RingCentral MVP features, including voice, auto attendant, online meetings, text, and conferencing are available during the trial. SMS is not available for trial use.

Any free trial hardware must be returned within 21 days of trial cancellation in order to avoid hardware charges.

Can I make unlimited calls with my RingCentral phone number?

What's the best plan if I'm replacing an on-premise PBX system across multiple sites, branch locations, and global regions?

What apps does RingCentral integrate with?

How do you integrate with Microsoft Teams?

Do you have any special pricing or packages for Education customers?

What global compliance certifications does RingCentral have?

Important details and disclaimers

* Free trial is only available to new subscribers. Trial is limited to a maximum of five users and two desktop phones. Any free trial hardware must be returned within 21 days of trial cancellation in order to avoid hardware charges. SMS is not available for trial use.

Acceptable Use policies apply on all plans.

Enhanced Business SMS is subject to our SMS/MMS content policies including volume and frequency limitations and the Acceptable Use Policy. Automated, high volume, or marketing SMS is available at an additional cost, as RingCentral High Volume SMS.

Phone rental available only with multi-year contract.

Professional implementations for two users and above.

Other taxes and fees such as the Federal Universal Service Recovery Fee, E911 Service Fee, Compliance and Administrative Cost Recovery Fee, 911 Fee, and State and Local Taxes, may apply. See Taxes & Fees for more information.

Additional toll-free minutes available for purchase.

International calls will be charged at the current rates published in our international rates table. Calls to international toll-free numbers will be charged per minute, based on the country's rate.

Mobile User extensions should not be used for making and receiving phone calls. While adding a Mobile User extension is free, if a Mobile User extension is used to make or receive phone calls in a given month, you will be charged that month for that Mobile User extension at the same rate per month as you are charged for Digital Lines.

Unlimited phone calls are limited to US and CA markets only.

** Excludes video recording. Storage retention period applies.

RingCentral
United States

PRODUCTS
RingCentral MVP™
Message
Video
Phone
Fax
SMS
RingCentral Webinar™
Customer experience
Professional services
Features
Phones and headsets

PARTNERS
Global service providers
Channel partners
ISV partners
Hardware partners
Connectivity partners
Affiliate partners
Strategic alliances

OPEN ECOSYSTEM
Developer platform
APIs
Integrated apps
App gallery
Developer support
Developer community
Games and rewards

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