

## Zoho Bookings - Plan Comparison

	FREE	BASIC	PREMIUM
<b>PRICING</b>			
Billed annually		₹ 360/staff/month	₹ 540/staff/month 3 workspaces included Optional add-ons: Add resources at ₹ 540/month Add workspaces at ₹ 720/month
Billed monthly		₹ 480/staff/month	₹ 720/staff/month 3 workspaces included Optional add-ons: Add resources at ₹ 720/month Add workspaces at ₹ 900/month
<b>Fundamentals</b>			
Customers	Unlimited	Unlimited	Unlimited
Event types	1	Unlimited	Unlimited
Workspaces	1	1	3 included (purchase additional workspaces separately.)
Calendar sync per staff member	1	2	6
<b>Types of bookings</b>			
One-on-one booking	✓	✓	✓
Collective bookings	-	✓	✓
Recurring one-on-one bookings	-	-	✓
Group booking with recurring options (like classes or workshops)	-	-	✓
Resource bookings	-	-	Yes (Purchase resources separately)
<b>Meeting settings</b>			
Online meetings	✓	✓	✓
Set different service duration and buffer times	✓	✓	✓
Easy canceling and rescheduling	✓	✓	✓
Invite guests	✓	✓	✓
Disable booking page	✓	✓	✓
Admin-side scheduling	✓	✓	✓
Collect and track appointment notes	✓	✓	✓
One-time booking URL	✓	✓	✓
QR codes	✓	✓	✓

Share time slots	✓	✓	✓
Multi-schedules	-	✓	✓
Round robin distribution	-	✓	✓
Shorten URLs	-	-	✓
Online payments	-	-	✓
Appointment limits	-	-	✓
<b>Notifications and reminders</b>			
Automatic confirmation, reminder, cancelation, and no-show emails	✓	✓	✓
Automatic email notification when rescheduled or canceled by admin	✓	✓	✓
Customizable email notification templates	-	✓	✓
Change sender email address	-	-	✓
SMS gateway integration	-	-	✓
<b>Customization</b>			
Add custom fields to the booking form	✓	✓	✓
Automatic time-zone conversion for customers	✓	✓	✓
Customize booking links for staff, event types, and workspaces	✓	✓	✓
Show your own confirmation page	-	✓	✓
Booking page customization	-	✓	✓
Appointment title customization	-	✓	✓
Workflows	-	Email workflows	SMS and custom workflows
Auto-translate booking page language	-	✓	✓
Change in-app text	-	✓	✓
Remove Zoho Bookings branding	-	-	✓
Custom CSS	-	-	✓
Attach the booking page to your domain	-	-	✓
Remove anti-spam disclaimers from email notifications	-	-	✓
Customer portal	-	-	✓
<b>Team management</b>			
Workspace admin	-	✓	✓
Set custom pricing for each staff member	-	✓	✓
Individual login credentials for each staff member	-	✓	✓
Pooled availability for teams	-	✓	✓

Booking reassignment	-	✓	✓
User roles and permissions	-	✓	✓
Audit log	-	-	✓
<b>Integrations</b>			
Calendars (Zoho Calendar, Google Calendar and Microsoft 365/Outlook)	✓	✓	✓
Video conferencing tools (Zoho Meeting, Google Meet, Microsoft Teams, Zoom)	✓	✓	✓
Website integration	✓	✓	✓
Bookings plug-in for Zoho Desk	✓	✓	✓
Zoho Bookings extension for Zoho Mail	✓	✓	✓
Zoho Flow	✓	✓	✓
Zapier	-	✓	✓
Zoho Assist	-	✓	✓
Zoho SalesIQ	-	✓	✓
WhatsApp	-	-	✓
Google Analytics	-	-	✓
Payment gateways (Paypal, Stripe, Razorpay, Authorize.net, and more)	-	-	✓
SMS providers (Twilio, SMS Magic, and more)	-	-	✓
Zoho CRM	-	-	✓
Bigin by Zoho CRM	-	-	✓
Zoho Books	-	-	✓
<b>Reports</b>			
Appointment reports	-	✓	✓
Revenue reports	-	-	✓
<b>Extended functionalities</b>			
API support	✓	✓	✓
Browser extension	✓	✓	✓
<b>Data privacy</b>			
Wipe customer data	✓	✓	✓
HIPAA compliance	-	-	✓
<b>Other app functionalities</b>			
Mobile-responsive booking page	✓	✓	✓
Mobile app for admin and staff	✓	✓	✓
Customer dashboard	✓	✓	✓