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## Platform Plan

The easiest way to start using AI in support.

### Annual Subscription

Fixed scope · Contact us to get started

#### What's Included:

- ✓ Agent builder + workflow engine
- ✓ Knowledge base + reasoning layer
- ✓ 3 integrations
- ✓ 2 skills
- ✓ Live monitoring of conversations
- ✓ Audit logs and activity tracking
- ✓ Reporting and performance insights
- ✓ Human handover
- ✓ Governance and approvals

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## Resolution Plan

Pay for results. Scale without limits.

### Per Resolved Ticket

Volume-based — minimum applies

#### What's Included:

- ✓ Everything from Platform Plan

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## Enterprise AI OS

Full control. Full compliance.

### Custom — Scoped to Your Needs

Deployment + volume + compliance scope + custom integrations

#### What's Included:

- ✓ Everything from Platform & Resolution Plans
- ✓ Private cloud deployment
- ✓ AI Governance Framework (full stack)
- ✓ Decision audit trails + explainability
- ✓ Compliance & risk monitoring engine
- ✓ Multi-agent orchestration
- ✓ Agent lifecycle management
- ✓ BYO LLM + multi-model support
- ✓ Policy engine & guardrails
- ✓ Role-based access control (RBAC)
- ✓ Core banking, KYC & payments integrations
- ✓ Enterprise security controls

## Optional Add-ons

Available with any plan. Mix and match to fit your setup.

### ■ Private Cloud

Deploy Azeon.ai within your own private cloud for maximum security, compliance, and data sovereignty.

### ■ Add-on Integrations

Expand your automation ecosystem without switching stacks — AI agents work where your business already lives.

### ■ Custom AI Skills

Equip agents with specialized capabilities for industry-specific logic, custom workflows, or niche task handling.

### ■ Help Desk Set-Up

Launch a fully configured help desk integrated with your existing support tools for 24/7 customer support.

### ■ Multi-LLM Support

Orchestrate multiple models or custom LLMs to balance performance, cost, and compliance with enterprise flexibility.

## Frequently Asked Questions